

**Department of General Studies**

**RESIT EXAMINATION**

Student ID (in Figures) : 

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Student ID (in Words) : \_\_\_\_\_  
\_\_\_\_\_

Course Code & Name : **ENG1013 English for Foundation Studies 2**  
Trimester & Year : September - December 2019  
Lecturer/Examiner : Ms. Vijayamalini Sathasivam  
Duration : 2 hours

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**INSTRUCTIONS TO CANDIDATES**

1. **This question paper consists of 4 parts:**
  - PART A (30 marks) : GRAMMAR** - This part contains **THREE (3)** sections. Answer all questions in the space provided.
  - PART B (20 marks) : READING COMPREHENSION** - This part contains only **ONE (1)** section. Answer all questions in the space provided.
  - PART C (10 marks) : LISTENING** - This part contains only **ONE (1)** section. Answer all questions in the question paper.
  - PART D (40 marks) : WRITING** – This part contains **TWO (2)** sections. Answer all questions in the space provided.
2. **Candidates are not allowed to bring any unauthorised materials except writing equipment into the Examination Hall. Electronic dictionaries are strictly prohibited.**
3. **This question paper must be submitted along with all used and/or unused rough papers and/or graph paper (if any). Candidates are NOT allowed to take any examination materials out of the examination hall.**
4. **Only ballpoint pens are allowed to be used in answering the questions, with the exception of multiple choice questions, where 2B pencils are to be used.**

**WARNING:** The University Examination Board (UEB) of BERJAYA University College regards cheating as a most serious offence and will not hesitate to mete out the appropriate punitive actions according to the severity of the offence committed, and in accordance with the clauses stipulated in the Students’ Handbook, up to and including expulsion from BERJAYA University College.

**Total Number of pages = 12 (Including the cover page)**

**PART A : GRAMMAR (30 marks)**

**INSTRUCTION(S)** : This part contains **THREE (3)** sections. Answer all questions in the space provided.

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**Section 1:** Write the sentences below into the passive voice. **(10 marks)**

1. He is buying some apples for the dinner tonight. (1 mark)

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2. The girl's mother cleaned her bedroom. (1 mark)

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3. Mary stirs the soup in the pot using a ladle. (1 mark)

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4. Jeremy will be opening a toy store in town. (1 mark)

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5. They discovered her whereabouts after dinner last night. (1 mark)

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6. The dentist is cleaning the woman's teeth. (1 mark)

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7. The police locked up the criminals. (1 mark)

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8. All employees will read the memo. (1 mark)

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9. Kathy is going to prepare the food. (1 mark)

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10. We will have to examine you again. (1 mark)

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**Section 2:** Write the sentences below into indirect speech.

**(10 marks)**

1. "I have got a toothache," he said.

He said \_\_\_\_\_.

2. "I am very busy now," Michael said.

Michael said \_\_\_\_\_.

3. "Hurry up," she said to us.

She told \_\_\_\_\_.

4. "Give me a cup of water," he told her.

He asked \_\_\_\_\_.

5. "I am going to college," she said.

She said \_\_\_\_\_.

6. 'What are you reading?' Vinod asked Siti.

Vinod asked Siti \_\_\_\_\_.

7. "Can we go tomorrow?" Raju asked.

Raju asked \_\_\_\_\_.

8. "My father is an engineer," Rita tells her teacher.

Rita told \_\_\_\_\_.

9. "I love you," he told me.

He told \_\_\_\_\_.

10. "Where are you going?" James asked Mary.

James asked \_\_\_\_\_.

**Section 3:** Complete the conditional sentences with the correct form of the verbs in brackets.

**(10 marks)**

1. If I (finish) \_\_\_\_\_ early, I will call you.
2. I (catch) \_\_\_\_\_ the 9:00am train if I hurry up.
3. She will know the answer, if she (try) \_\_\_\_\_ to understand.
4. If I (be) \_\_\_\_\_ a star, I would help the needy.
5. He (buy) \_\_\_\_\_ a house if he had a job.
6. She (be) \_\_\_\_\_ happy if she married him.
7. If he (be) \_\_\_\_\_ careful, he would not have had that terrible accident.
8. I (pass) \_\_\_\_\_ the exam if I had worked hard.
9. Her father would not have died, if he (go) \_\_\_\_\_ to the doctor.
10. If I (wake up) \_\_\_\_\_ early, I'll go jogging.

**END OF PART A**

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**PART B : READING COMPREHENSION (20 marks)**

**INSTRUCTION(S)** : This part contains only **ONE (1)** section. Answer all questions in the space provided.

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**Section 1 : 20 marks**

**Instructions** : Read the passage below and answer all questions in the space provided.

5 What is the hospitality industry? Too many people who are relatively unfamiliar with the industry, this term can be vague and imprecise. They aren't really sure what businesses are parts of the "hospitality industry". Is it an industry of hospitality business? Is it an industry of producing and selling hospitality? Is it an industry where hospitality is not merely a part of the business but is the very essence of the business? The answer is yes to each of these questions. With the assistance of Webster's Dictionary, let's sketch an overview definition of the hospitality industry. "The hospitality industry is comprised of those businesses which practise the act of being hospitable; those businesses which are characterised by generosity and friendliness to guests." The term "Hospitality Industry" is here to stay. It is an umbrella

10 term used to encompass many and varied businesses that cater to guests.

Now that we have a broad definition of the hospitality industry, we need to take a closer look and consider what specific businesses are most commonly associated with this industry. There is no definitive list that identifies all of the businesses that make up the hospitality industry. However, for the purpose of our discussion and the scope of this text, we will focus

15 on four businesses that comprise the major segments of the industry: food service, lodging, travel, and recreation. These four huge business segments of the national and international economy are unquestionably part of the hospitality industry, the term "hospitality" links these businesses together - it is a common bond they all share. Indeed, practitioners of food service, lodging, travel, and recreation businesses have generally adopted the position of

20 being within the hospitality industry.

How do we sketch an outline that includes these four segments of the hospitality industry? Where would it start and where would it end? It would be virtually impossible to identify each type of business in the food service, lodging, travel, and recreation segments. But we can see that each of these four major segments has several smaller components, for

25 example, lodging encompasses luxury hotels, all-suite hotels, etc. Although these smaller components within each segment are closely related, they are uniquely different and each provides their guests with varying types of hospitality services.

**Adapted from:** <http://eprints.kname.edu.ua/438/1/English.doc>

Answer **ALL** questions in the space provided.

1. The main idea of the text is: (1 mark)
- A. the four major segments of the industry: food service, lodging, travel and recreation are parts of the hospitality industry.
  - B. the three major segments of the industry: food service, lodging and travel are not parts of the hospitality industry.
  - C. the four major segments of the industry: food service, lodging, travel and recreation are not parts of the hospitality industry.
  - D. the three major segments of the industry: food service, lodging and travel are part of the hospitality industry.

2. Which of the following is true? (1 mark)
- A. The hospitality industry is not an industry of producing and selling hospitality.
  - B. The hospitality industry is an industry of producing and selling drugs.
  - C. The hospitality industry is an industry of producing and selling hospitality.
  - D. The hospitality industry is an industry of producing and selling nothing.

3. It can be inferred from the reading that: (1 mark)
- A. the hospitality industry does not comprise those businesses which practise the act of being hospitable.
  - B. the hospitality industry is comprised of those businesses which practise the act of being inhospitable.
  - C. the hospitality industry does not comprise anything.
  - D. the hospitality industry is comprised of those businesses which practise the act of being hospitable.

4. According to Webster's Dictionary, what is the hospitality industry? (2 marks)

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5. What are the **FOUR (4)** businesses that comprise the major segments of the hospitality industry? (4 marks)

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6. Explain how the smaller components of each of the segments in the hospitality industry are **similar**, and how they are **different**. (6 marks)

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7. Find words in the passage that have the same meanings with the words below:

- a) unknown (line 1) \_\_\_\_\_
- b) friendliness (line 4) \_\_\_\_\_
- c) section (line 16) \_\_\_\_\_
- d) profile (line 21) \_\_\_\_\_
- e) patron (line 27) \_\_\_\_\_

(5 marks)

**END OF PART B**

**PART C : LISTENING (10 marks)**

**INSTRUCTION(S)** : This part contains only **ONE (1)** section. Answer all questions in the question paper.

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**Section 1 : 10 marks**

**Instructions** : Listen to the recording and circle the correct answers. The recording will be played **ONCE (1)** only. You are advised to read through all the questions before listening to the recording.

**BUSINESS NATIONWIDE**

Courses available:

Name of Course: (1) \_\_\_\_\_

Time: Two hours from (2) \_\_\_\_\_

Cost: Free

Course Content: Is starting a business right for me?

Writing a (3) \_\_\_\_\_

Some legal issues

Nearest Location: Handbridge

Next Course Date: 20th March

Name of Course: (4) \_\_\_\_\_

Length of course: (5) \_\_\_\_\_

Cost: (6) \_\_\_\_\_ or £20 for recently unemployed

Course Content: Day One: Legal Issues

Day Two: Marketing and Pricing

Day Three: Accounting and (7) \_\_\_\_\_

Nearest Location: Renton

Next Course Date: 5th March or (8) \_\_\_\_\_

**CALLER'S DETAILS**

Name: (9) \_\_\_\_\_ Park

Address: (10) \_\_\_\_\_, Eastleigh

**END OF PART C**

**PART D : WRITING (40 marks)**









